



Global Medical Assistance

Worldwide Support for Travellers in Emergency Medical Situations

Global Medical Assistance (GMA) through Great-West Life provides you and your eligible dependents with protection against a medical emergency while travelling anywhere in the world, including within Canada if your trip takes you more than 500km from home. Your protection through GMA supplements the provincial plan by covering the reasonable and customary cost of medically necessary services or supplies relating to the initial treatment of a medical emergency.

Before travelling, ensure you have a Global Medical Assistance card and keep it with you at all times while travelling. This card can be printed off from the GroupNet for Plan Members website at www.greatwestlife.com or obtained by e-mailing benefits@obsidianenergy.com.

In the event of a medical emergency, simply call the appropriate phone number on the back of your Global Medical Assistance card. They will help you arrange for appropriate medical care, verify your insurance coverage, and provide other assistance as necessary. If you do incur out-of-pocket expenses, simply submit to Great-West Life using the Statement of Claim Out-of-Country Expenses.

If you have an existing medical condition or disease we encourage you to contact Great-West Life at 1-800-957-9777 before travelling as benefits may not be payable in some situations.

Coverage Overview:

- **Out-of-Country Emergency Medical Coverage** - focuses on the direct medical costs of an emergency, there is no overall maximum on this coverage.
- **Medical Facility Location** - help to locate hospitals, clinics and physicians, and arrange medical evacuation if necessary.
- **Medical Advisors** – qualified licensed physicians provide consultative and advisory services as well as second opinions.
- **Courtesy Assistance** – help to locate qualified legal advice, local interpreters and appropriate services for replacing lost passports.
- **Assisting Unattended Children** – if you are hospitalized, this service will help organize travel arrangements for your unattended children. Transportation expenses will be covered up to a maximum of one-way regular economy airfare per child.
- **Return of Vehicle** – if sickness, injury, or death prevents you from driving, GMA will pay up to \$1,000 toward the cost of your vehicle's return home or to the nearest rental agency.
- **Transportation Reimbursement** – airfare expenses will be covered for you if you're in a hospital and you miss pre-arranged and prepaid return transportation.
- **Medical Evacuation** – if you experience a medical emergency while travelling and suitable local care is not available, GMA covers the cost of a medical evacuation to a hospital in Canada, or to the nearest hospital outside of Canada equipped to provide the required treatment. A medical evacuation to Canada may also be arranged if extensive treatment is needed and your medical conditions permits transportation.
- **Family Member Travel Assistance** – if you are hospitalized for more than seven consecutive days and are travelling alone, GMA will cover the expense of bringing one family member to the hospital. GMA covers the expense of one round-trip economy airfare, plus up to \$1,500 in lodging expenses. Meals are not covered.
- **Travelling Companion Expenses** – if you are admitted to a hospital on the date you were originally scheduled to return home and have been travelling with a companion, GMA will cover the transportation and accommodation expenses incurred by your companion as a result of your hospitalization. The maximum payable for accommodation is \$1,500. Meals are not covered.
- **Transportation of Remains** – in the event of death, GMA will pay expenses legally required for preparing and transporting a traveler's remains home. Assistance with making these arrangements is also available.

For details please refer to page 20 of your Great-West Life Group Benefit Plan booklet.

***** Please note: Out-of-Country Emergency Care and Global Medical Assistance coverage ceases when your employment ends. *****

This information is provided as a summary only. The official plan documents, contracts, and any legislated requirements will always prevail.